

## **Privacy Policy**

We respect the privacy of everyone who applies for a registration of .SHELL Domain Name or applies to maintain it. As a result we would like to inform you regarding the way we would use your personal data. By submitting your personal data to us, you will be treated as having given your permission – where necessary and appropriate – for disclosures referred to in this policy.

### **What does this privacy policy cover and who is responsible for the personal information collected during the .SHELL registration process?**

This privacy policy is to inform you regarding the use of your personal information which is collected during your registration with the .SHELL Registry. Your personal data is controlled by Shell Information Technology International, Inc. a company registered in Houston, Texas, United States of America.

### **Purposes of the collection of your data**

We collect and use personal information (including name, company name, address, telephone number and email) to administer the .SHELL registry in accordance with the current .SHELL Domain Registration Policy and to provide you with the required services or information. We would therefore use your personal information in order to (i) respond to your queries or requests; (ii) process domain registration applications; (iii) carry our obligations in relation to .SHELL registry; (iv) anticipate and resolve problems with any goods or services supplied; (v) conduct Whois required checks in accordance with the current .SHELL Domain Registration Policy; (vi) verify and investigate any abuse queries or reports (vi) offer you services related to the .SHELL registry.

If at any time you wish us to stop using your information for being used for any or all of the above purposes, please contact us as set out below. We will stop the use of your information for such purposes as soon as it is reasonably possible to do so. However, some information may be required to operate the .SHELL registry and therefore such removal may prevent you or your company to use the services of the .SHELL registry. We may keep some of the personal information provided for complying with statutory obligations related to the operation of the .SHELL registry.

In addition, the collected personal data will (occasionally) be transferred to selected third parties, which may be located outside of the Economic European Area ("EEA") as part of the services offered by the .SHELL registry. These third parties will not use your personal information for any other purposes than what we have agreed with them. Shell requests those third parties to implement adequate levels of protection in order to safeguard your personal information. Except as set out in this privacy policy, we will not disclose any personally identifiable information without your permission unless we are legally entitled or required to do so.

### **Collection of non-personal information**

We may automatically collect non-personal information about you such as the type of internet browsers you use or the website from which you linked to .SHELL website. We may also aggregate details which you have submitted to the site. You cannot be identified from this information and it is only used to assist us in providing an effective service on this web site. We may from time to time supply third parties with this non-personal or aggregated data for uses in connection with this website.

## **Interaction between you and us**

We are interested in your views, and we value feedback from our clients and visitors, we therefore may set up notice boards, newsgroups, feedback, email, forum facilities and/ or chat rooms and as result we may collect the personal information that you disclose. Such information will be used in accordance with this privacy policy. However, we can of course not control and be responsible for other parties' use of the personal information which you make available to them. We encourage you to be careful about what personal information you disclose in this way.

## **Keeping our records accurate**

We aim to keep our information about you as accurate as possible. If you would like to review, change or delete the details you have supplied us with, please contact us as set out below.

## **Security of your personal data**

We have implemented technology and policies with the objective of protecting your privacy from unauthorised access and improper use and will update these measures as new technology becomes available, as appropriate.

## **Use of your personal information submitted to other web sites**

For the purposes of operating the .SHELL registry we may have links to other websites or you may be referred to .SHELL registry through a link from another website. We cannot be responsible for the privacy policies and practices of other websites. Such content is subject to their terms of use and any additional guidelines and privacy information provided in relation to that use on their website.

## **Changes to this policy**

From time to time we may make changes to this privacy policy. If we make any substantial changes to this privacy policy and the way in which we use your personal data we will post these changes on this page and will do our best to notify you of any significant changes. Please check our privacy policy on a regular basis.

## **How can you contact us?**

Please contact [Shell Privacy Office](#) if you would like to know more about our privacy policy and/or correct your personal information or get access to the information processed for the purposes of the .SHELL registry.